

February 4, 2015

RECALL NOTICE

Dear Valued Customer:

Exemplary customer service, consumer satisfaction and the safety of our products are extremely important to us.

Because of this and after we received four reports from consumers, Sea Gull Lighting, in cooperation with the United States Consumer Products Safety Commission (CPSC), is recalling certain Sea Gull Lighting and Royce Lighting chandeliers. This recall affects only a limited number of specific parts in chandeliers sold to you by Sea Gull Lighting or Royce Lighting. Please review the enclosed documents carefully to determine which chandeliers are affected.

Background Details:

During 2014, Sea Gull Lighting/Royce Lighting received notice from four end users that a total of five chandeliers manufactured by Sea Gull Lighting Products, LLC and Royce Lighting (out of the more than 9,640 fixtures with identified model numbers sold) installed on those end users' properties had fallen. Given that four incidents recently occurred, Sea Gull Lighting and Royce Lighting investigated these incidents in an attempt to determine whether there was a common cause, including evaluating the products and their component parts and contacting customers to see if there were potential installation errors or misuse. The investigation revealed that each of the five chandeliers at issue contained, as part of their hanging system, cast zinc loops and screw collars. It appears possible that the zinc used in the loops and screw collars contributed to the failure. It's important to note that the affected chandeliers were sold in North America from October 2006 to August 2013.

The CAP Program:

Sea Gull Lighting/Royce Lighting notified the CPSC of this issue and have worked with the CPSC to initiate a Corrective Action Plan "CAP." This letter is being sent to you as part of the CAP. Under the CAP, Sea Gull Lighting will provide repair kits to end users who contact Sea Gull Lighting to request one. The repair kit will include brass or steel screw collars or screw collars and loops (which is the current specification used in all our chandeliers), instructions, and a prepaid envelope to send the parts back to Sea Gull Lighting. We understand from the CPSC that the full details of the CAP will be posted on CPSC's website, <u>www.cpsc.gov</u> starting February 5. More detailed information will also be posted on Sea Gull Lighting's website, <u>www.seagulllighting.com</u> as soon as the CPSC posts full details of the CAP.

Next Steps:

Please review the information carefully, and if you have any questions about which chandeliers were sold to you from October 2006 through August 2013, please contact Sea Gull Lighting's special Customer Service number dedicated to this voluntary recall, 1-888-475-1136 (open from 8 am to 5 pm ET). Please forward this notice and the attached list of the affected chandeliers to anyone you know was a buyer, installer or user of the chandeliers described in this document.

Please post the enclosed poster in a prominent location until the date specified on the bottom of the poster.

Please contact Sea Gull Lighting Customer Service toll free at 1-888-475-1136, from 8 am to 5 pm ET, or via email at seagullproducts@seagullighting.com if you have any questions or need further assistance.

Best regards,

Bruce Hawkins

RECALL NOTICE

Sea Gull Lighting Recalls Brandywine, Laurel Leaf, New Verona, Parkview, Roslyn and Somerton chandeliers sold from 2006 to 2013



HAZARD: The chandeliers' screw collar that holds the chandeliers to the ceiling mount can break causing the chandelier to fall and injure bystanders.

RECALLED PRODUCT: Light chandeliers. For a complete list and photographs of all affected chandeliers, visit www.seagulllighting.com.

REMEDY: Repair. Replace.

Consumers should prevent people from going into the immediate area under the chandeliers. Contact Sea Gull Lighting immediately to receive a free replacement for chandeliers that have fallen, including shipping, or for free replacement hardware to repair the chandelier and instructions on being reimbursed for the full cost of the installation.

FOR MORE INFORMATION: (888) 475-1136

From 8 a.m. to 5 p.m. ET Monday through Friday or online at <u>www.seagulllighting.com</u> and click on "Safety Recall."

This recall is being conducted in cooperation with the U.S. Consumer Product Safety Commission

Post until 6/5/2015

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Somerton Collection

Product #: 31377BLE-965

This voluntarily recalled fluorescent nine-light chandelier is part of the Somerton Collection from Sea Gull Lighting. It has an antique brushed finish nickel finish with satin etched glass shades and was sold as product/catalog number 31377BLE-965 through various distributors. The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier.

Somerton Collection Product #: 31378-839

This voluntarily recalled fifteen-light chandelier is part of the Somerton Collection from Sea Gull Lighting. It has a blacksmith finish with cafe tint glass shades and was sold as product/catalog number 31378-839 through various distributors. The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier.



Somerton Collection Product #: 31378-965

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This voluntarily recalled fifteen-light chandelier is part of the Somerton Collection from Sea Gull Lighting. It has an antique brushed nickel finish with satin etched glass shades and was sold as product/catalog number 31378-965 through various distributors. The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier.



Product #: 31381-829

This voluntarily recalled nine-light chandelier is part of the Parkview Collection from Sea Gull Lighting. It has a russet bronze finish with ginger glass shades and was sold as product/catalog number 31381-829 through various distributors. The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier.

Parkview Collection

Product #: 39381BLE-829

This voluntarily recalled fluorescent nine-light chandelier is part of the Parkview Collection from Sea Gull Lighting. It has a russet bronze finish with ginger glass shades and was sold as product/catalog number 39381BLE-829 through various distributors. The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier.





Parkview Collection Product #: 31381-965

This voluntarily recalled nine-light chandelier is part of the Parkview Collection from Sea Gull Lighting. It has an antique brushed nickel finish with satin etched glass shades and was sold as product/catalog number 31381-965 through various distributors. The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier.

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This voluntarily recalled fluorescent nine-light chandelier is part of the Parkview Collection from Sea Gull Lighting. It has an antique brushed nickel finish with satin etched glass shades and was sold as product/catalog number 39381BLE-965 through various distributors. The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier.





Parkview Collection Product #: 31382-829

This voluntarily recalled fifteen-light chandelier is part of the Parkview Collection from Sea Gull Lighting. It has a russet bronze finish with ginger glass shades and was sold as product/catalog number 31382-829 through various distributors. The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier.



Parkview Collection Product #: 39382BLE-829

This voluntarily recalled fluorescent fifteen-light chandelier is part of the Parkview Collection from Sea Gull Lighting. It has a russet bronze finish with ginger glass shades and was sold as product/catalog number 39382BLE-829 through various distributors. The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier.

Parkview Collection Product #: 31382-965

This voluntarily recalled fifteen-light chandelier is part of the Parkview Collection from Sea Gull Lighting. It has an antique brushed nickel finish with satin etched glass shades and was sold as product/catalog number 31382-965 through various distributors. The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier.





Parkview Collection Product #: 39382BLE-965 This voluntarily recalled fluorescent fifteen-light chandelier is part of the Parkview Collection from Sea Gull Lighting. It has an antique brushed nickel finish with satin etched glass shades and was sold as product/catalog number 39382BLE-965 through various distributors. 9 The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier. **Brandywine Collection** Product #: 31432-71 This voluntarily recalled nine-light chandelier is part of the Brandywine Collection from Sea Gull Lighting. It has an antique bronze finish with champagne marble glass shades and was sold as product/catalog number 31432-71 through various distributors. The 4 product/catalog and PO numbers are located inside the ceiling canopy of the chandelier. **Brandywine Collection** Product #: 39033BLE-71 This voluntarily recalled fluorescent nine-light chandelier is part of the Brandywine Collection from Sea Gull Lighting. It has an antique bronze finish with champagne marble glass shades and was sold as product/catalog number 39033BLE-71 through various distributors. The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier. **Brandywine Collection** Product #: 31433-71 This voluntarily recalled fifteen-light chandelier is part of the Brandywine Collection from Sea Gull Lighting. It has an antique bronze finish with champagne marble glass shades and was sold as product/catalog number 31433-71 through various distributors. The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier. **Brandywine Collection** Product #: 39034BLE-71 This voluntarily recalled fluorescent fifteen-light, three-tier chandelier is part of the Brandywine Collection from Sea Gull Lighting. It has an antique bronze finish with champagne marble glass shades and was sold as product/catalog number 39034BLE-71 through various distributors. The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier.

Laurel Leaf Collection Product #: 31351-708

This voluntarily recalled nine-light chandelier is part of the Laurel Leaf Collection from Sea Gull Lighting. It has an estate bronze finish with etched ripple glass shades with estate bronze bands and was sold as product/catalog number 31351-708 through various distributors. The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier.



Laurel Leaf Collection Product #: 31351-782

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This voluntarily recalled nine-light chandelier is part of the Laurel Leaf Collection from Sea Gull Lighting. It has an heirloom bronze finish with etched ripple glass shades with heirloom bronze bands and was sold as product/catalog number 31351-782 through various distributors. The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier.



Laurel Leaf Collection Product #: 31351-965

This voluntarily recalled nine-light chandelier is part of the Laurel Leaf Collection from Sea Gull Lighting. It has an antique brushed nickel finish with etched ripple glass shades with antique brushed nickel bands and was sold as product/catalog number 31351-965 through various distributors. The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier.

Laurel Leaf Collection Product #: 31352-708

This voluntarily recalled fifteen-light chandelier is part of the Laurel Leaf Collection from Sea Gull Lighting. It has an estate bronze finish with etched ripple glass shades with estate bronze bands and was sold as product/catalog number 31352-708 through various distributors. The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier.

Laurel Leaf Collection Product #: 31352-782

This voluntarily recalled fifteen-light chandelier is part of the Laurel Leaf Collection from Sea Gull Lighting. It has an heirloom bronze finish with etched ripple glass shades with heirloom bronze bands and was sold as product/catalog number 31352-782 through various distributors. The product/catalog and PO numbers are located inside the ceiling canopy of the chandelier.









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